



## NC Document Replacement Guide

### **Birth, Marriage, Divorce or Death Certificate**

- NC Dept. Health and Human Services - [Vital Records](#) - 919.733.3000; [Details](#); [Order](#); [US Details](#); [Outside US Details](#)

**Social Security Card:** [Social Security Administration](#) - 800.772.1213; [Local Offices](#); [Details](#)

### **Driver's License, Permit or State ID**

- [NC Department of Motor Vehicles](#) - 919.715.7000; [Local Offices](#); [Details](#); [Order](#); [Other State Details](#)

**Passports and Visas:** State Department - [Travel](#) - 877.487.2778; [Local Office](#); [Details](#)

### **Immigration Records**

- [US Citizenship and Immigration Services](#) - 800.375.5283; [Local Office](#); [Green Card](#); [Naturalization/Citizenship Docs](#)

### **Insurance Documents**

- Contact Insurance Agent or Company or [NC Department of Insurance](#) - 855.408.1212; [Local Office](#)
  - Learn more about filing claims on pg. 5 [Here](#), pg. 4 [Here](#), [Here](#) and [Here](#)

### **Government Assistance Programs**

- Contact your County Department of Social Services - [Local Office](#)
- State Lines: Medicaid - 800.662.7030; SNAP (Food Stamps) - 866.719.0141
- EBT and Other Food and Nutrition Services - 888.622.7328; [Details](#)
- Medicare - 800.772.1213; [Details](#); [Local Office](#)
- Behavioral Health Care - 800.985.5990; [Details](#)

### **Financial Records**

- Tax Returns - Federal (866.562.5227; [Local Office](#); [Forms](#)); State ([NC Details](#); [Outside NC Details](#))
- Bank Checks, ATM/Debit Cards, or Safe Deposit Boxes: contact Bank or [FDIC](#) - 877.275.3342
- Credit Cards: [Visa](#) (800.847.2911), [MC](#) (800.622.8372), [AmEx](#) (800.528.4800), [Discover](#) (800.347.2683)
- U.S. Savings Bonds - Treasury Dept. 800.722.2678 or 800.553.2663; [Order Form](#)

### **Automobile Title, Mobile-Home Title or License Plate**

- License Plate or Sticker Replacement: [Local DMV](#); [Details](#); [Application](#)
- Vehicle or Mobile-Home Titles: NC [Details](#) (NC DOT - 919.715.7000); [Other State Details](#)

**Military Records:** National Archives - 866.272.6272; [Local Office](#); [Schedule Appt](#); [Details](#); [Other](#)

### **Court Records and Land Records**

- Contact the Clerk of Court in county where action was filed or land is located: [Court Locations](#)

### **Real Estate & Property Records (Mortgage Documents, Deeds, etc.)**

- Contact your own real estate agent; [Details](#)

### **Estate Documents: Wills, Powers of Attorney, Health Care Directives**

- Contact attorney who prepared it OR any physician who has been provided a copy in the past

**Other Family Records:** [Details](#)

**Immunization Records:** NC Immunization Registry: 877.873.6247; [Details](#); [Outside NC](#)

### **Medical and Prescription Records:**

- Call your own doctor; medical and prescription records are tracked electronically.

### **Pets, Livestock and Other Animals**

- [Lost Pets](#); [Lost Pets 2](#); [Local Pet Shelter](#); [Helpful Advice](#); [Sheltering](#); [Equine Evacuation](#)
- [Veterinary Response Corps](#)

**Identity Theft:** [NC Attorney General](#); check [Credit Reports](#); [US Federal Trade Commission](#)

**Agriculture Disaster Recovery** [Experts](#)

**More Information:** [NC Disaster Recovery Guide](#)